

Compass Card Terms & Conditions

Effective Date: (Date to Mention was App is live on all store app platforms)

These Terms & Conditions ("Terms") govern the use of the Compass Card mobile application, website, digital services, membership programme, and related platforms (collectively referred to as the "Compass Card Programme").

The Compass Card Programme is operated by JLS Yachts L.L.C. ("JLS", "we", "us", or "our").

By downloading, accessing, registering for, or using Compass Card, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you should not use the Compass Card Program.

1. About Compass Card

Compass Card is a membership-based benefits programme designed to provide eligible members with access to discounts, promotions, offers, services, events, and other privileges made available by participating vendors, partners, and JLS Yachts L.L.C.

Compass Card may also include future services such as:

- Digital Membership Cards
- Loyalty and Rewards Programmes
- Event Registration
- Industry News and Updates
- Training Opportunities
- Emergency Notifications
- Partner Booking Services
- Crew Networking Features
- Career and Recruitment Opportunities

Participation in any future feature remains subject to these Terms and any additional conditions that may apply.

2. Membership Eligibility

Membership is available to approved individuals including, but not limited to:

- Yacht Crew Members
- Leisure Marine Association (LMA) Members
- JLS Yachts Employees
- JLS Training Institute Students
- Approved Industry Professionals
- Other users authorised by JLS

JLS reserves the right, at its sole discretion, to:

- Approve or reject applications
- Request additional verification documentation
- Suspend or terminate memberships
- Modify eligibility requirements

Membership approval is not guaranteed.

3. Membership Accounts

3.1 Accurate Information

Members must provide accurate, complete, and up-to-date information during registration and throughout the duration of their membership.

Providing false, misleading, fraudulent, or incomplete information may result in suspension or termination of membership.

3.2 Verification

JLS may request documentation to verify:

- Identity
- Employment status
- Vessel affiliation
- Membership eligibility
- Industry association status

Failure to provide requested information may affect eligibility.

3.3 Membership Status

Membership remains the property of JLS and may be suspended, revoked, or amended in accordance with these Terms.

4. Physical and Digital Membership Cards

Compass Card membership may be represented by:

- A Physical Membership Card
- A Digital Membership Card
- In-App Membership Verification

Participating vendors may require presentation of one or more of the above before providing benefits.

Members are responsible for safeguarding membership credentials and preventing unauthorised use.

5. Non-Transferable Membership

Compass Card membership is personal to the registered member.

Members may not:

- Transfer membership
- Share membership credentials
- Lend physical cards
- Sell membership benefits
- Permit third parties to access offers using their account

Any misuse may result in immediate suspension or termination.

6. Offers, Benefits and Promotions

6.1 Independent Vendor Participation

Offers are provided by independent third-party vendors and partners.

JLS acts solely as a facilitator connecting members with participating businesses.

6.2 Offer Availability

All offers:

Are subject to availability

May be modified or withdrawn at any time

May be restricted by date, location, inventory, or eligibility

May be subject to blackout periods or capacity limitations

6.3 Vendor-Specific Terms

Participating vendors may impose additional conditions, including:

Booking requirements

Minimum spend requirements

Exclusions

Service limitations

Redemption procedures

Members are responsible for reviewing applicable vendor terms before redeeming any offer.

6.4 No Cash Value

Offers, discounts, points, credits, rewards, and membership benefits:

Have no cash value

Are non-refundable

Cannot be exchanged for cash

Cannot be resold or transferred

unless expressly authorised by JLS.

7. Redemption and Usage Monitoring

To ensure programme integrity and prevent abuse, JLS may record information relating to offer redemption and programme usage.

This may include:

- Date and time of redemption
- Vendor or partner location
- Offer utilised
- Membership verification details
- Device information
- Location data where applicable
- Security and fraud-prevention information

Members acknowledge that such information may be used for:

- Membership administration
- Fraud prevention
- Reporting and analytics
- Partner programme management
- Service improvement

All data handling shall be governed by the Compass Card Privacy Policy.

8. Confidentiality

JLS recognises that many Compass Card members operate within the superyacht industry, where confidentiality and discretion are essential.

Accordingly:

- Membership information will be treated as confidential.
- Vessel affiliations and employment details will not be publicly disclosed.
- Redemption activity will not be publicly shared.
- Access to member information is restricted to authorised personnel with a legitimate business need.
- Personal information will never be sold to third parties.

Members also agree to respect the confidentiality of offers, promotions, and partner arrangements where designated as confidential.

9. User Conduct

Members agree not to:

- Use Compass Card for unlawful purposes
- Commit fraud or attempted fraud
- Circumvent redemption controls
- Manipulate offer availability
- Duplicate membership credentials
- Reverse engineer the application
- Interfere with system security
- Upload malicious software or content
- Harass, abuse, or impersonate other users

JLS reserves the right to investigate suspected misuse and take appropriate action.

10. Account Security

Members are responsible for maintaining the confidentiality of:

- Login credentials
- Verification codes
- Membership identification information

Members must notify JLS immediately if they suspect:

- Unauthorised account access
- Lost or stolen membership credentials
- Security breaches involving their account

JLS is not responsible for losses resulting from a member's failure to protect account credentials.

11. Intellectual Property

All Compass Card content, including:

- Logos
- Branding
- Graphics
- Software
- Databases
- Text
- Images
- Marketing materials
- Programme content

is owned by or licensed to JLS Yachts L.L.C. and protected by applicable intellectual property laws.

No content may be copied, reproduced, distributed, modified, published, or exploited without prior written consent from JLS.

12. Privacy and Data Protection

The collection, use, storage, processing, and protection of personal information is governed by the Compass Card Privacy Policy.

By using Compass Card, members acknowledge that their information may be processed in accordance with that Privacy Policy and applicable data protection laws.

13. Vendor Responsibility

Participating vendors are solely responsible for:

- Products sold
- Services provided
- Offer fulfilment
- Customer service
- Pricing
- Service quality
- Legal compliance

JLS does not guarantee:

- Product quality
- Vendor performance
- Availability of offers
- Suitability of services
- Accuracy of vendor information

Any disputes relating to products or services must be addressed directly with the relevant vendor.

14. Limitation of Liability

To the fullest extent permitted by applicable law, JLS Yachts L.L.C., its directors, officers, employees, affiliates, agents, contractors, and partners shall not be liable for:

- Indirect damages
- Consequential damages
- Loss of profits
- Loss of business opportunities
- Loss of goodwill
- Data loss
- Service interruptions
- Vendor disputes
- Personal injury arising from third-party services
- Dissatisfaction with partner products or services

Participation in Compass Card and redemption of offers is undertaken at the member's own discretion and risk.

15. Suspension and Termination

JLS may suspend, restrict, or terminate membership without prior notice where:

- These Terms are breached
- Fraud is suspected
- Eligibility requirements are no longer met
- Information provided is inaccurate
- Membership is misused
- Security risks are identified

Upon termination:

- Membership privileges cease immediately
 - Offers and benefits become invalid
 - Access to Compass Card services may be withdrawn
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16. Programme Changes

JLS reserves the right to:

- Add or remove vendors
- Modify membership structures
- Introduce new features
- Amend redemption processes
- Discontinue services
- Change programme benefits

at any time without liability.

17. Force Majeure

JLS shall not be liable for delays, interruptions, or failure to perform obligations resulting from circumstances beyond its reasonable control, including but not limited to:

- Natural disasters
 - Government actions
 - War or regional conflicts
 - Cybersecurity incidents
 - Telecommunications failures
 - Power outages
 - Pandemic or public health emergencies
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18. Amendments to These Terms

JLS may update these Terms periodically.

Updated versions will be published through the Compass Card platform or related communication channels.

Continued use of Compass Card following publication of revised Terms constitutes acceptance of those changes.

19. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with the laws of the United Arab Emirates.

Any dispute arising from or relating to the Compass Card Programme shall be subject to the exclusive jurisdiction of the competent courts of the United Arab Emirates.

20. Contact Information

For questions regarding these Terms & Conditions, membership matters, or legal enquiries, please contact:

JLS Yachts L.L.C.

Email: web@jlsyachts.com

By registering for or using Compass Card, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.
